

# HOME CARE PACKAGES PRICING SCHEDULE

As at 1 October 2018

## EVERYDAY SERVICES PROVIDED BY PRESCARE

Hourly Rates	STANDARD (6am - 6pm)	NIGHT (6pm - 6am)	Saturdays (6am - 6pm)	Sundays & public holidays (6am - 6pm)
Care and Support	\$47.50	\$55	\$83	\$95
Home Nursing	\$65			

- All in-home visits incur a travel fee of \$7 per visit in addition to hourly rates.
- PresCare nurses provide services during standard hours (Mon – Fri, 8:30am – 5pm).
- Minimum booking time is 30 minutes. The charge is based on the pro-rata hourly rate (in 15 minute increments).
- A fee of \$1 per kilometre is chargeable for transport provided during a visit. This is in addition to the hourly rate.

## PRESCARE SPECIAL PACKAGES AND SERVICES

	Price	Inclusions
Access Nursing Package	\$350 per month	Monthly package that provides access to PresCare nurses (when care is needed).
Comprehensive Care Nursing Package	\$650 per month	Monthly package with proactive and regular nursing care and supports from PresCare nurses.
Pastoral care and visits	Free	Free service from Presbyterian chaplains and volunteers.

- In-home travel fees and minimum booking times are not applicable for the Nursing Packages and Pastoral services.
- Any items used as part of nursing services such as wound care products and catheters may be charged in addition to the monthly package prices.

## YOUR CHOICE SERVICES, EQUIPMENT AND ITEMS

		Price
Equipment, Assistive Technology, and Items	Purchasing or rental of any assistive aids, technology and equipment (such as wheelchairs, scooters, beds, iPads), personal alarms, and more.	Cost + 10% service fee (capped at \$250 per item)
Home & Garden	Spring cleaning, gardening, repairs, modifications and other services to improve wellbeing and safety.	Cost + 10% service fee
Allied Health & Alternative Therapies	Physiotherapy, podiatry, occupational therapy, remedial massages, hydrotherapy, and more.	
All Other Services	Meal packages, group outings, day and overnight respite, requests to broker non-PresCare carers and nurses, and more.	

- PresCare will do our best to accommodate your choice in suppliers and items, subject to our regulatory and quality requirements which also requires us to ensure the selected items and services align with your care needs.
- Meal packages will require an additional contribution from you towards the cost of the food.

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## PRESCARE COORDINATION AND OTHER CHARGES

Charges	Inclusions	Price
<b>Fixed Administration</b>	Fixed fee covering all local and office administration costs such as statements, funding administration, accounting, payments, reporting and overheads.	<b>15%</b>
<b>Case Management</b>	Fixed fee covering all your core advisory and case management services, including: <ul style="list-style-type: none"> <li>• initial assessment and care planning</li> <li>• ongoing reassessment and review of needs</li> <li>• care coordination and scheduling of services</li> <li>• quality oversight of all services provided to you</li> <li>• package management, budget planning, information and advice</li> <li>• documentation and quality accreditation.</li> </ul>	<b>12%</b>
<b>Extra Coordination</b>	Additional charges that may be incurred such as: <ul style="list-style-type: none"> <li>• liaising with your GP and other medical specialists to support complex needs</li> <li>• completing and submitting special assessments or requests to enable you to receive additional subsidies or support</li> <li>• working with your public trustees or estate to support any personal administration needs</li> <li>• specially sourcing and setting up specific carers or suppliers (at your request) which otherwise would not be included as part of PresCare's network, including supporting them to meet regulations to provide services that can be subsidised under home care packages</li> <li>• any other specific requests that would not normally be included under standard core advisory and case management services.</li> </ul> <p><b>We will inform you in advance if a request will attract extra coordination charges.</b></p>	<b>\$65 per hour</b>
<b>Exit Fee</b>	If all your Home Care Package funds are spent at the time that you cease services with us, there is no exit fee.  If you no longer need a Home Care Package, your unspent funds less the exit fee will be returned to the relevant Government Department.  If you are transferring to a new service provider, your Home Care Package will transfer with you less the exit fee.	<b>Up to \$500</b>

- Fixed administration and Care Coordination charges will apply to monthly package income, which includes subsidies, supplements and contributions.